

# PUECH DE CABANELLES

## General terms and Conditions

On receipt of the initial payment to Puech de Cabanelles the tenant acknowledges and agrees to accept the following general terms and conditions:

### 1. Reservations

1.1 Reservations can be made by telephone or via the internet. The reservation will be made absolute on receipt of 50% of the total sum payable, due within 2 weeks after reservation.

1.2 The balance is payable no later than 2 weeks prior to the date of arrival. For bookings made within 2 weeks prior to the date of arrival, payment is required in full.

1.3 Money that has already been paid will not be reimbursed. Cancellation procedures apply (see note 2).

1.4 If the tenant does not (fully), or not timely comply with the payment obligations, Puech de Cabanelles reserves the right to cancel the rental agreement unilaterally, without refund of any payments previously made by tenant.

### 2. Conditions for cancellation

2.1 The Renter must submit a cancellation in writing or by email to Puech de Cabanelles. Upon receipt Puech de Cabanelles will return a cancellation confirmation.

2.2 For cancellations 6 weeks prior to the date of arrival, the tenant is required to pay 50% of the total amount payable.

2.3 For cancellations 6 weeks or less prior to the date of arrival, the tenant is liable to forfeit the entire amount payable.

2.4 The tenant is strongly advised to arrange his own insurance to cover against cancellation fees and/or any damage that might be incurred during the period of hire.

### 3. Responsibility of the tenant

3.1 During the hire period of the holiday accommodation(s) of Puech de Cabanelles the tenant is fully responsible for the hired property(ies), the contents and all things related to the hiring. Any damage caused by the tenant and/or travelling companions or visitors shall be paid for in full by the tenant to the owners. The tenant must report any damage before departure.

Unreported damage or damage discovered by the owners (within 3 business days) will result in the tenant having to pay an additional fee of € 25. Reimbursements are to be made via the bank within 20 business days after notification by the owner.

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3.2 Upon acceptance of the Rental Contract the tenant agrees to pay compensation or repair of damage (and any additional costs) no later than 20 business days after the date of sending of the invoice.

## 4. Responsibility Puech de Cabanelles

4.1 Puech de Cabanelles will not be held responsible for any damage, loss, theft or injury or from any cause whatsoever to the tenant, travelling companions and/or visitors to the holiday house(s) during the period of hire.

## 5. General

5.1 The Renter will not pollute, litter or destroy the area in any way whatsoever. Household refuse must be deposited at the allocated areas.

5.2 On departure the tenant is requested to leave the premises in a satisfactory condition.

5.3 Pets are only allowed upon request..

5.4 Smoking is not allowed in the gîtes.

5.5 The number of persons occupying a property must not exceed the maximum occupancy level stated in the gîte's specification, unless it is with the owners' prior permission.

5.6 The tenant is requested not to arrive earlier than 4 p.m. on the day of arrival and to leave not later than 10 a.m. on the day of departure.